

Citation Payment Plan for low income customers



SFMTA.COM

Have SFMTA citations you can't afford?

For a limited time, enroll in a new low income payment plan and get your late fees waived.

WHAT: SFMTA now offers a payment plan for eligible low-income people. If you have parking or transit citations, you can sign up for a monthly payment plan for a minimal fee, get more time to pay, and have the late fees removed. Late fees will be reinstated if the plan is not completed. You can also choose to pay off your citation through community service, but late fees will not be removed.

WHEN: Eligible people with past-due tickets should enroll by May 31, otherwise these tickets may not be eligible for the program. Starting June 1st, late fees will no longer be removed and only citations less than 60 days old will qualify for the low-income payment plan.

WHO: Customers at or below these household income limits:

HOUSEHOLD SIZE	1	2	3	4
ANNUAL INCOME	\$24,120	\$32,480	\$40,840	\$49,200

TO PROVE ELIGIBILITY: People must provide a Medi-Cal, EBT, or Lifeline card to sign-up. If you don't have a card, bring last year's tax documents and W-2s to Human Services Agency's office at 170 Otis Street to have your income verified, and they will provide you a verification letter.

STEPS TO ENROLL: For more information, call 311 or **[click here](#)**: **www.sfmta.com/paymentoptions** for the application.

Eligible customers must sign up in person for the payment plan at the SFMTA Customer Service Center at 11 South Van Ness Avenue.

Bring proof of eligibility, listed above.

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